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SPEED

**Centre for
Ageing and
Healthcare
Management
Research**

老齡化和醫療管理研究中心

Report to The Society for the Promotion of Hospice Care

on the

Review of the Jockey Club Home for Hospice

Presented by

The Centre for Ageing and Healthcare Management Research

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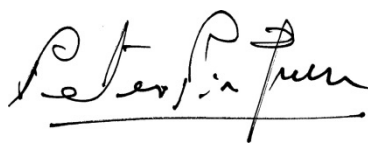
FOREWORD

In December 2018, The Centre for Ageing and Healthcare Management Research (CAHMR) of PolyU SPEED was invited by Dr Hubert Chan, JP, Chairman of the Executive Committee of the Society for the Promotion of Hospice Care (SPHC), to review the operations and management of the Jockey Club Home for Hospice (JCHH), in consultation with relevant stakeholders, and to make recommendations to the Executive Committee regarding JCHH's long term sustainability. In the past 5 months, the Consultancy Team from CAHMR carried out the Study and is pleased to submit this Report.

This Report integrates input from different stakeholders, including patients and family members who receive care from JCHH, clinical and administrative staff, Executive Committee members, and the general community, as well as evidence from site visits, JCHH documents and the wider literature. It also draws on good practices locally and internationally.

The Report identifies four strategic areas that will allow JCHH continues to provide high quality care in a sustainable manner. They are supported by a number of challenging yet achievable and practical recommendations. The strategies and recommendations are interdependent and should be implemented as a package to be effective.

Throughout the study, all stakeholders mentioned above have been extremely helpful to the Consultancy Team, and the Team extends its gratitude to all of them.

A handwritten signature in black ink, reading "Peter P. Yuen". The signature is written in a cursive style with a horizontal line underneath the name.

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